



Indra's Net Business Colocation Services

Why go to Denver...?

Many Boulder County businesses think the only nearby professional options for server colocation are in remote tech centers in Denver. They should look again. The Indra's Net data center is compliant with TIA-942 Tier 3 standards of performance, security, and reliability. Best of all it's right conveniently located right here in Boulder and is ideal for hands-on administrators seeking a secure, monitored, affordable server colocation space.

...when we're here in Boulder!

And have been since 1994. We are a privately-owned company committed to serving the needs of small and medium-sized businesses in Boulder County, the Front Range, and throughout Colorado. We offer a full range of Internet services, including T1, MOE, and DSL access, hosting and colocation, and high-end web development services. We love our business, and take pride in promoting quality of lifestyle, both for our employees and our clients. We have no aspirations to sell out to an impersonal corporation, and hope to pass the business onto our children when we're too old to think anymore.

Created from experience

We know the importance of a properly built data center. Power backup systems, 24-hour environmental monitoring, and redundant, multihomed connectivity to the Internet are key. We built this center to host our clients' web sites, and built it well since our business depends on it.

We'll work with you

Indra's Net was founded by pioneers in the Internet industry long before the average person knew what a web site or email address was. We see our business as providing a needed community service, and have always placed a high value on keeping our business and support services personal. We enjoy developing relationships of trust with our clients, so that we're able to provide the support, performance, and flexibility they need to run their businesses well.

If you don't find the options you need in the following colocation packages, please [contact us](#) so we can customize a solution to fit your needs.



Colocation Service Packages

	Basic	Premium
Rackspace	1U – 9U shared rack	¼, ½, or full rack
Price per month	1U: \$100 2-3U: \$50 / U over 1U base 4-9U: \$30 / U over 3U base	Quarter rack (10U): \$400 Half rack (20U): \$600 Full rack (40U): \$950
Bandwidth (Call for a quote on custom commit levels or bandwidth options.)		
Committed	1 Mbps	3 Mbps
Burstable	20 Mbps	75 Mbps
Overage	\$100 per Mbps (95th-percentile billing)	
Access		
Photo ID security badge	included	
Electronic access key	included	
Support hour access	unlimited	
Access outside support hours	on demand \$150/incident	on demand no charge
Remote hands	3 incidents / month (then \$25 / incident)	5 incidents / month (then \$25 / incident)
Additional Services (for use with both Basic and Premium service packages)		
Remote console		\$15/mo
Remote power		\$10/mo.
Network monitoring		\$15/mo.
Custom firewall		\$100 - \$500 setup \$5/mo. (includes 3 changes)
Data backup system		call
Redundant power connection		\$15/mo.
Redundant network connection		\$15/mo.
Monitoring and access bundle <ul style="list-style-type: none"> ● Remote console ● Remote power ● Network monitoring 		\$30 / mo.
Safety Net Bundle <ul style="list-style-type: none"> ● Redundant power connection ● Redundant network ports ● Data backup 		\$30 / mo.
High security bundle <ul style="list-style-type: none"> ● Custom firewall ● Data backup 		call

High Standards
Our TIA-942 Tier 3 compliance gives us both peace of mind.

Security
In addition to electronic key systems and 24/7 video monitoring, we know our clients personally.

Reliability
Two DS3 connections to the Internet backbone, multihomed through 3 providers, a 24/7 monitored environment, and backup power systems ensure your server is online all the time.

Technical Expertise
Our technical staff have been supporting data center environments for over 15 years.

Convenience
Located on 28th and Mapleton, Indra's Net is easily accessed from anywhere in Boulder county.

Accessibility
Walk-in access is available anytime during our extended support hours and with ½-hour notice at other times.



Data Center Specs

Connectivity

- Redundant fiber
Currently 2 fiber-optic DS3 lines to the Internet backbone. Will increase as needed.
- Multihomed connectivity through 3 providers:
 - Global Crossing
 - Internap
 - RMIX (Rocky Mountain Internet Exchange)
- Carrier-neutral facility
If you want to bring in a cross-connect with your own line provider, it's no problem.

24 / 7 / 365 Access

- Drop-in access during regular support hours:
 - Monday - Thursday: 8am – 10pm
 - Friday & Saturday: 8am – 6pm
 - Sunday: noon – 6pm
- Access during non-support hours granted with a phone call and ½-hour's notice (free for Premium service clients).

Security

- Electronic key card access
- Photo ID security badges
- Staff who know you by name

Environment

- Compliant with TIA-942 Tier 3 standards
- Dedicated temperature and humidity control with 24-hour monitoring
- Particulate and dust filtering
- Electronic locks
- Alarm system
- Video surveillance throughout building and data center
- 24-hour monitoring and support
- Power Backup
 - Two-stage power conditioning
 - Power protection
 - Two-stage UPS with diesel generator backup



Additional Services

Connectivity

- Dedicated access: MOE / T1 / ISDN
- Nondedicated access: DSL / ISDN / Dialup

Professional web development

- Cutting-edge web design
- High-end application programming

Web hosting

- Linux hosting: Shared / VPS / Dedicated

Technical consulting

- Networking expertise
 - Cisco IOS configuration / troubleshooting
 - Router / Switch / Modem configuration: Juniper / Cisco / any consumer-grade equipment
 - Physical networking: serial / Ethernet / patching and termination / fiber
 - Wireless network design / implementation / troubleshooting
 - Firewall configuration / debugging
 - Network security: auditing / implementation / forensics
 - Connection setup: DSL / ATM / T1 / T3 / MOE / anything else
 - Network design: LAN / WAN / VPN / VLAN / DMZ / Wiring plant / PTP wireless
- Operating system and server environment expertise
 - Linux / Unix / Irix / AIX
 - Windows servers: Vista / XP / 2000 / NT
 - WinCE / Palm
 - Mac OSX
 - Apache / TomCat / JBoss
- Development expertise
 - Ruby on Rails / Perl / PHP
 - Java / Javascript
 - MySQL
 - HTML / XML / CSS / AJAX
 - C / C++ / Pascal / Lisp / Applescript / several other deprecated languages.